

RE-  
ENVISIONING  
THE  
FUTURE  
OF  
PAYMENTS

EPCOR PAYMENTS CONFERENCE 2020 –  
VIRTUAL EDITION  
AGENDA

October 27 – 28, 2020

# EPCOR PAYMENTS CONFERENCE 2020 – VIRTUAL EDITION • DAY 1 - OCT. 27

10:00 – 10:15 am CT	<b>WELCOME TO THE CONFERENCE</b> Emcee: Kevin Olsen, AAP, APRP, NCP, CHPC, MCSE, The Payments Professor; Susan Doyle, AAP, President & CEO, EPCOR; Brian Guess, AAP, Senior Vice President, KeyBank and EPCOR Chairman and Marlene Barkheimer, President/CEO, Farmers State Bank and EPCOR Conference Chair	
10:15 – 11:10 am CT	<b>Strategy for the Next Abnormal: Shifts and Tipping Points Shaping Payments in the Post-Pandemic Era</b> Lee Wetherington, AAP, Jack Henry & Associates®	
11:10 – 11:20 am CT	<b>TRANSITION BREAK</b>	
	<b>TRACK 1</b>	<b>TRACK 2</b>
11:20 am – 12:15 pm CT	<b>Making Sense of the Crypto Chaos</b> Peter Tapling, APRP, Ptap Advisory, LLC	<b>How Three Community FIs Met Covid-19 Challenges</b> Brian Laverdure, AAP, ICBA; Ali Knuckles, AAP, APRP, MBA, Kemba Credit Union; Rachel M. Deaver, MBCP, CBCP, Commerce Bank; Brian Weide, CTP, AAP, CROSSFIRST Bank
12:15 – 1:05 pm CT	<b>LUNCH AND LEARN</b> <b>Tips for Handling Stress During a Pandemic</b> – Dr. Susan Harrison	
1:05 – 1:15 CT	<b>Solutions Showcase – One Source, One Solution: Easing Operations with Bundled Services</b> Thomas Douthitt, ATM Solutions	<b>Solutions Showcase – Check and ACH Positive Pay: Compliment your Online Banking Solution Today</b> Jaime Shapiro, ACH Alert
1:15 – 1:20 pm CT	<b>TRANSITION BREAK</b>	
1:20 – 2:10 pm CT	<b>A Glimpse into Core Processors Faster Payments Plans</b> Moderator: Tristan Thompson, UMB Bank NA; Elspeth Bloodgood, AAP, NCP, Jack Henry & Associates; Mark Majeske, FIS; Carrie Blankenship, Fiserv	<b>Best Practices for Banking Cannabis Related Business Customers</b> Danny Schneider, Lead Bank; Michelle Sullivan, Dama Financial
2:10 – 2:20 pm CT	<b>TRANSITION BREAK</b>	
2:20 – 2:40 pm CT	<b>Solutions Showcase – How Q2 Improves Commercial Banking</b> Andrea Ulrich & Wendy Conley, Q2ebanking	<b>Solutions Showcase – BREAKING NEWS from the V-News Studio in Atlanta, Ga.</b> Jordyn Missel, Ryan Soldano, Sam Suessmith; VSoft
2:40 – 2:50 pm CT	<b>TRANSITION BREAK</b>	
2:50 – 3:40 pm CT	<b>2020 and Beyond: The Federal Reserve’s Strategies to Advance Faster Payments in the U.S.</b> Erik VanBramer, Federal Reserve Bank of Chicago	
3:40 – 4:00 pm CT	<b>VIRTUAL HAPPY HOUR/EXHIBIT HALL GAMES</b>	

## BONUS ON-DEMAND SESSIONS INCLUDED WITH YOUR CONFERENCE REGISTRATION

**Praises, Raises and Promotions – Creating a Vision of Excellence!**  
Kevin Olsen, AAP, NCP, APRP, CHPC, MCSE, The Payments Professor

**Fighting the New Threat of Synthetic Identity Fraud**  
Andrew Davies, Fiserv; Dave Richardson, First National Bank of Omaha

All conference sessions will be recorded and be available exclusively to conference attendees for 30 days following the event, allowing time to view missed and bonus sessions, which total a maximum of 16 AAP/APRP credits and 1 NCP credit.

# EPCOR PAYMENTS CONFERENCE 2020 – VIRTUAL EDITION • DAY 2 - OCT. 28

10:00 – 10:15 am CT	<b>WELCOME TO DAY 2 OF THE CONFERENCE</b> Emcee: Kevin Olsen, AAP, APRP, NCP, CHPC, MCSE, The Payments Professor; Ann-Marie Bartels, AAP, CEO Emeritus	
10:15 – 11:10 am CT	<b>Don't Blink: Playing Legal Catch Up with the Changing Payments Landscape</b> Scott Jones, Esq., Adams and Reese; Ana Cavazos, Federal Reserve Bank of Atlanta; Ivy Gupta, SunTrust Bank	
11:10 – 11:20 am CT	<b>TRANSITION BREAK</b>	
	<b>TRACK 1</b>	<b>TRACK 2</b>
11:20 am – 12:15 pm CT	<b>One Bank: Two FinTech Approaches</b> Gabby Lindsey, UMB Bank	<b>Adjustment Trends and Changes at the Federal Reserve Bank</b> Tenia Davis, Federal Reserve Bank of Atlanta
12:15 – 12:50 pm CT	<b>LUNCH &amp; PLAY</b>	
12:50 – 1:10 CT	<b>Solutions Showcase – What Nacha and the Modern ACH Network Can Do for You</b> Debbie Barr, Nacha	<b>Solutions Showcase – Solutions for Originator Reviews Using A.I. and Automation</b> Nanci McKenzie, Affirmative Technologies
1:10 – 1:20 pm CT	<b>TRANSITION BREAK</b>	
1:20 – 2:10 pm CT	<b>Are Faster Payments Solutions as Close as they Appear?</b> Moderator: Susan Doyle, AAP, EPCOR Panelists: Jane Larimer, Nacha; Steve Ledford, TCH; Kim Robbins, Federal Reserve Bank of Kansas City; Reed Luhtanen, Faster Payments Council	
2:10 – 2:20 pm CT	<b>TRANSITION BREAK</b>	
2:20 – 3:10 pm CT	<b>ACH Audit – What Can Go Wrong?</b> Andy Barlow, AAP, NCP, MACHA	<b>Cyber Security Trends Impacting the Future</b> Nathan Sweaney, SecureIdeas
3:10 – 3:20 pm CT	<b>TRANSITION BREAK</b>	
3:20 – 3:45 pm CT	<b>Solutions Showcase – Is Fraud Knocking on Your Door?</b> Karen Nearing, AAP, APRP, CAMS, CRCM, NCP, EPCOR	<b>Solutions Showcase – RTP: The State of the Union</b> Keith Gray, The Clearing House
3:50 – 4:00 pm CT	<b>PRIZE DRAWING/CONFERENCE ADJOURNS</b>	

## BONUS ON-DEMAND SESSIONS INCLUDED WITH YOUR CONFERENCE REGISTRATION

### **ACH Rules Update**

Danielle James, AAP, NCP, EPCOR; Shelly Sipple, AAP, APRP, NCP, EPCOR; Karen Nearing, AAP, APRP, CAMS, CRCM, NCP, EPCOR

### **When Your Customers Don't Exist; The Reality of Synthetic Identity Fraud**

Mike Timoney, Federal Reserve Bank of Boston

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